

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Toufic Boubez et al. Application No.: 09/758,112 Filed: January 3, 2001 Title: APPARATUS AND METHOD FOR CATEGORIZING SERVICES USING CANONICAL SERVICE DESCRIPTIONS Attorney Docket No.: RSW920000102US1 (IBM 17)	Conf. No.: 7400 Group Art Unit: 3691 Examiner: HAMILTON, LALITA M
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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE

Dear Sir:

In response to the Office Action dated September 28, 2010, please amend this application as follows:

Amendments to the Claims are reflected in the listing of claims beginning on p. 2 of this paper; and

Remarks begin on p. 8 of this paper.